

Statewide Initiatives

Common Assessment

Online Education

Education Planning



CALIFORNIA COMMUNITY COLLEGES

Common Assessment Initiative



CALIFORNIA COMMUNITY COLLEGES

Background

- Over 30 different assessments used by colleges

2008 Consultation Council Taskforce on Assessment

Majority of colleges do not accept placement results from other community colleges resulting in...

Additional costs and student frustration due to retesting

No savings from economies of scale

Inconsistent messaging to high school students regarding collegiate academic standards

- Tests place too many students in remedial programs (LBCC)

Long Beach Promise Pathways Study

- In English, 60% of students who placed in the developmental sequence had earned A's or B's in high school English
- Almost 35% of students who placed into transfer-level English had received C's and D's in high school—and went on to fail that course at a rate of 53%, a much higher failure rate than other students



CALIFORNIA COMMUNITY COLLEGES

Student Success Legislation

2011-12 Student Success Taskforce lead to legislation targeting Assessment, Orientation, Counseling/ Advising, Student Education Plans

AB 743 - establish a common assessment system to be used as one of multiple measures, consistent with existing regulations, for the purposes of community college placement and advisement.

SB 1456- *As a condition of receipt of matriculation funds,* requires colleges to adopt common assessment if the college uses standardized assessment tests (when available)



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- **Key Objectives**

- General Purpose Assessment Platform

- Math
- English
- English as a second language (ESL)

- Assessment Preparation

- Multiple Measures

- Professional development

- Integrate data across the system (data warehouse)



• Separate Testing Platform from Content

- Placement Tests
- Practice Tests
- Credit by Exam
- Online Courses
- Professional Development
- General testing offering for the colleges
- Single Source for Support
- Mitigates vendor lock
- Allows for best of breed selection and modification of placement test content (Math, English, ESL)



Common Assessment Multiple Measures

- **Key Objectives**

Based on millions of students earlier placement success (or not)

CCCApply data

+ HS Grades

+ Standardized Test Results

+ Placement Test Results

= **Predict Best Placement in College**



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Online Education Initiative



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Governor's Initiative

- Get students to a degree faster.
- Online Ed may act as a safety valve for the system.
- Impacted on campus courses may alternately be taken at another college that offers them online.



Main Components

- **Consortium**
 - Establish policies and procedures
 - Reciprocity, articulation, streamline matriculation
- **Common course management system**
- **Support associate degree for transfer online**
 - Develop quality standards
 - Provide a course resource repository



Main Components

- Support other degree applicable courses
- Support basic skills instruction
 - Skill diagnosis tools
 - Tutorial resources
- Improve success in online courses/programs
 - Emphasis on underserved & underrepresented students



Main Components

- **Facilitate credit by exam**
 - Alternative instruction methods (i.e. MOOCs)
 - Veterans
- **Provide professional development**
 - Faculty online teaching certification
- **Develop online student support tools**
 - Counseling/advising
 - Tutoring/writing center



Educational Planning Initiative



CALIFORNIA COMMUNITY COLLEGES

Problems with Students Completing

“Graduation rates also are low at CCC ... with only 23 percent of full-time CCC students graduating or transferring within three years ...”

The 2013-14 Analysis of the Higher Education Budget. Legislative Analyst’s Office

Many Students Take Far Too Many Courses

- Changing majors repeatedly
- Repeating courses to improve grades
- Required courses unavailable so take others for Financial aid eligibility
- Articulation problems
- Interest in the course subject
- Perceived employment opportunity enhancement

“In 2011–12, CCC provided instruction to more than 350,000 students who already had earned 60 or more degree–applicable semester units. Of these students, nearly 95,000 had earned more than 90 units.”

The 2013-14 Analysis of the Higher Education Budget. Legislative Analyst’s Office



Education Planning Goals

- **Clarify Education Goals and Plan for Success**
 - 1 in 5 Undecided
 - Many change majors multiple times
- **Help Students Make Informed Choices**
 - Unstructured information, Too many websites
 - Students give up early on
 - **Students need structured pathways**, eliminate complexity
- **Assist Under Resourced Counseling Services**
 - 1800+ to 1 Student to Counselor Ratio
 - Leverage Technology to Assist Counselors



Key Objectives

- Student Portal to consolidate, **personalize, and sequence** information & activities
- Message students to promote positive actions
- Provide online planning and guidance services
 - Support all colleges
 - With or without existing education planning systems / degree audit
 - Integrate academic data from across the system
 - Articulation, Transcripts, Courses/Programs

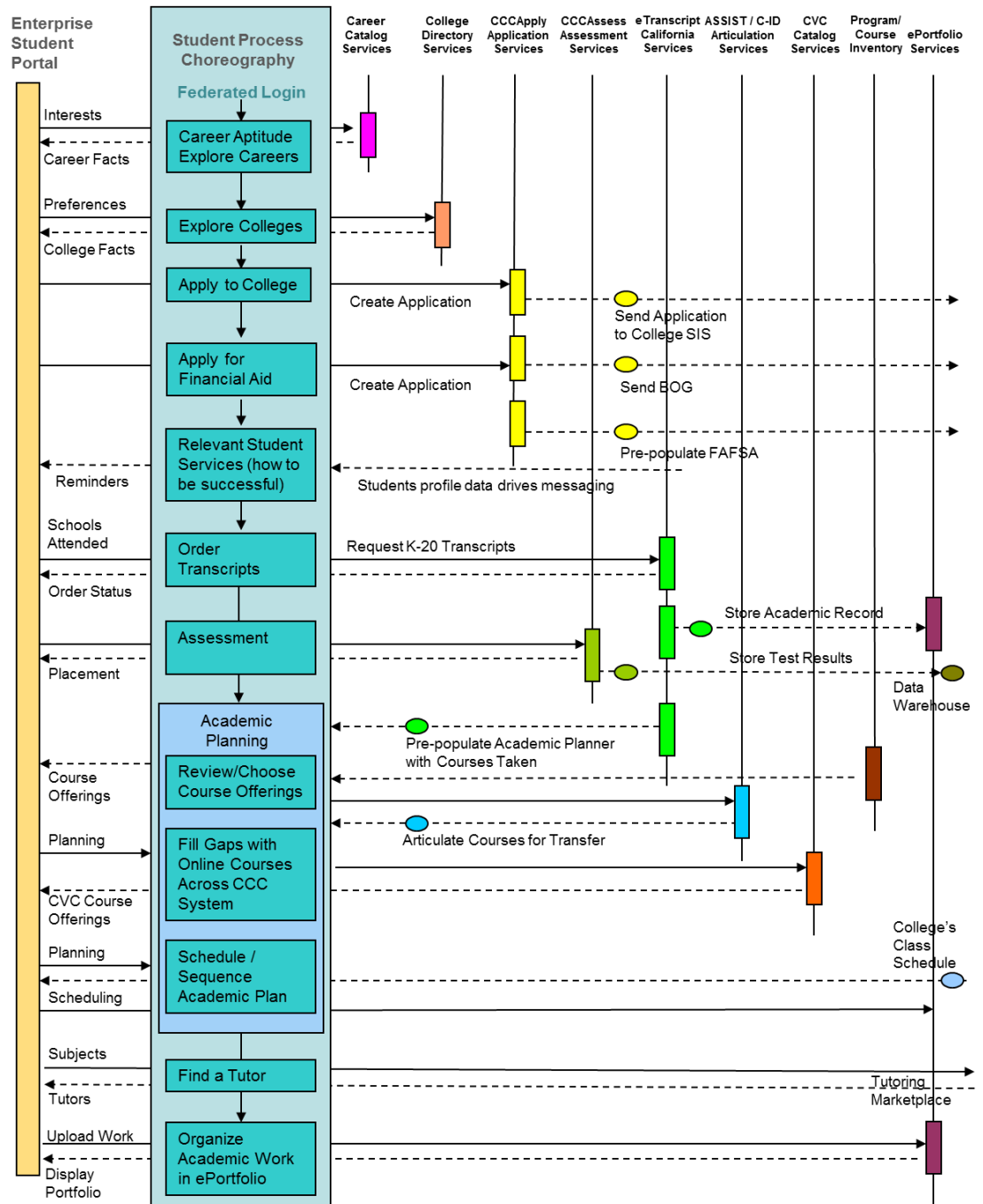


Begin with the end in mind...

-Steven Covey



CCC Systemwide Portal Architecture



A New Online Application for Admission

Intuitive and streamlined student experience

On demand helpdesk and community support

Enhanced security and privacy

Advanced reporting and administration

Significant cost savings for colleges

The **NEW** Online Gateway to the
California Community Colleges

 **CCC Apply**

Laying a Foundation – Federated Identity

*Single sign-on
access to
campus based,
systemwide, and
cloud services*

Virtual Desktop
eMail

Commercial Cloud SaaS

Help Desk Emergency
 Notification
Library Services

CCCApply CVC
 EduStream

CCC Systemwide
Applications

eTranscriptCA CCCConfer
 ePortfolioCA

*Tie swirling student's
data together*



College C



College A



College B

ERP
LMS
Email
Portal
etc...



CALIFORNIA COMMUNITY COLLEGES


Laying a Foundation – Federated Identity

- Working to eliminate duplication of systemwide accounts...

CCCID ASX2456

- passed to the college to help eliminate local duplicates
- helps tie student data together as students swirl

Sign in to OpenCCC




Username:
[I forgot my username](#)

Password:
[I forgot my password](#)

[Create a New Account](#)

[Help](#) [Privacy Policy](#)

OpenCCC is the federated identification service for the California Community Colleges. Federated ID allows access to a variety of Web services via a single sign-in.

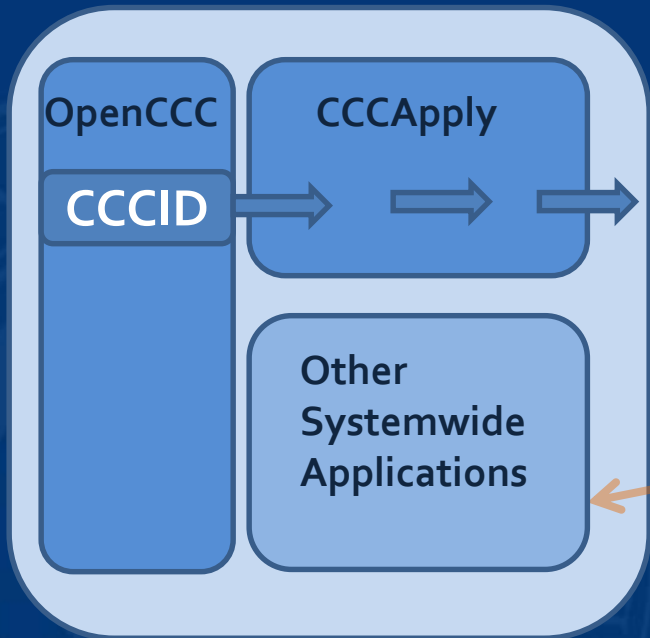


OpenCCC is a service of the
CALIFORNIA COMMUNITY COLLEGES
CHANCELLOR'S OFFICE



CALIFORNIA COMMUNITY COLLEGES

CCC Systemwide Apps



Application To College

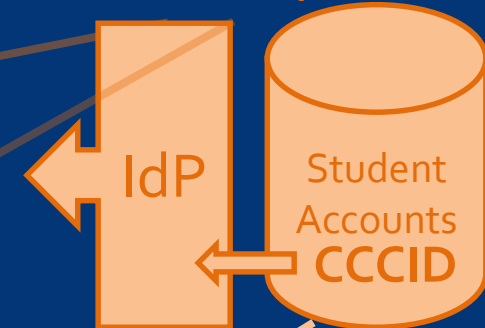


College



DeDuplicate

Authentication
Authorization +
CCCID



Identity
Provider



Commercial Cloud SaaS

CCCCO



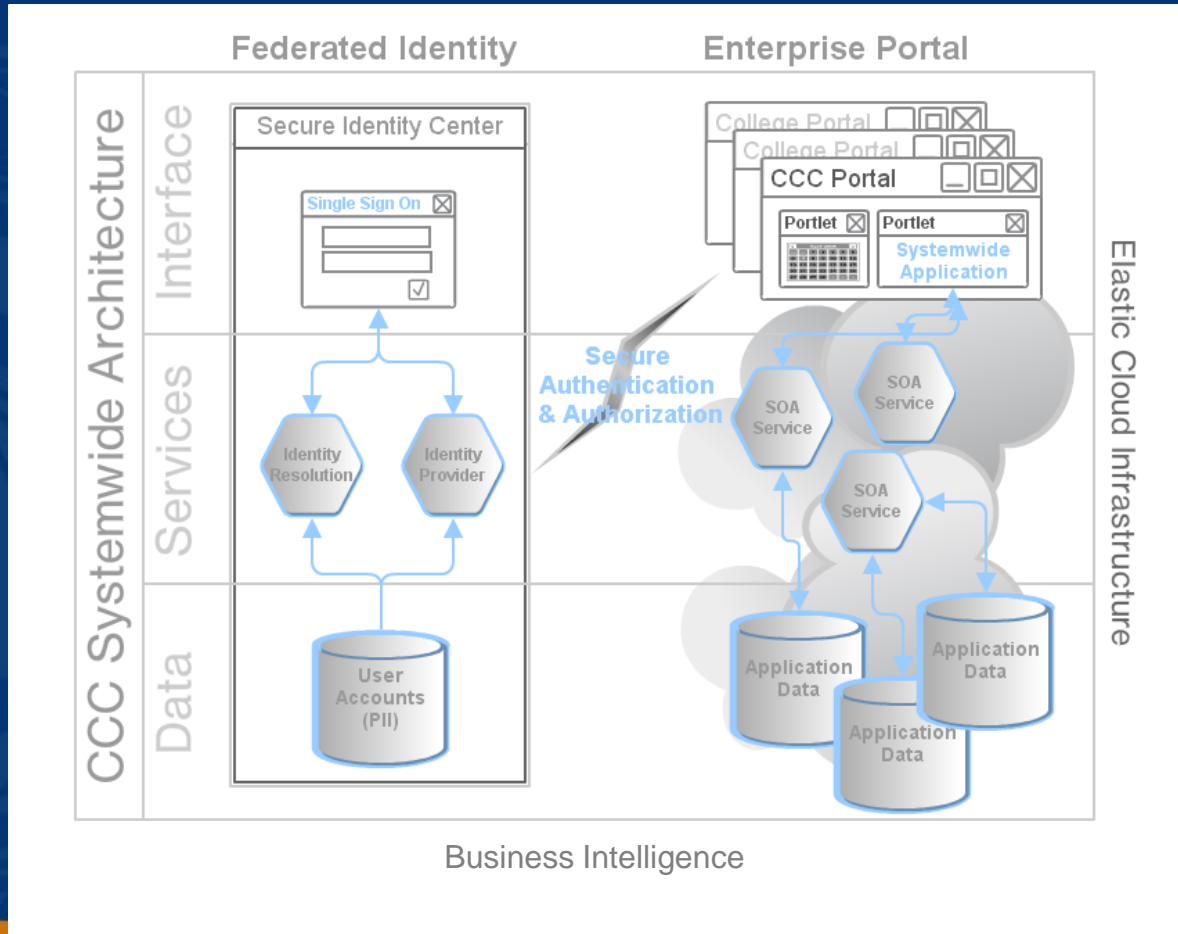
MIS
Data

Pass CCCID
if no SSN



CALIFORNIA COMMUNITY COLLEGES

Laying a Foundation – Portal Platform – 1M+ Users



Portal – Messaging Students

Apply for Admission

Order Transcripts

Education Planning

Orientation

Financial Aid

Time Management

Transportation

Child Care

Test Anxiety

Substance Abuse

Food Assistance

Academic

counseling/advising

Basic skills (reading,
writing, math)

CalWorks

Career planning

Counseling - personal

DSPS - Disabled

Student Programs
and Services

EOPS - Extended

Opportunity

Programs and

Services

ESL - English as a

Second Language

Health services

Housing information

Employment

assistance

Online classes

Re-entry program

(after 5 years out)

Scholarship

information

Student government

Testing, assessment

Transfer information

Tutoring services

Veteran's services

Athletics

Foster Youth

TANF, SSI, or General

Assistance

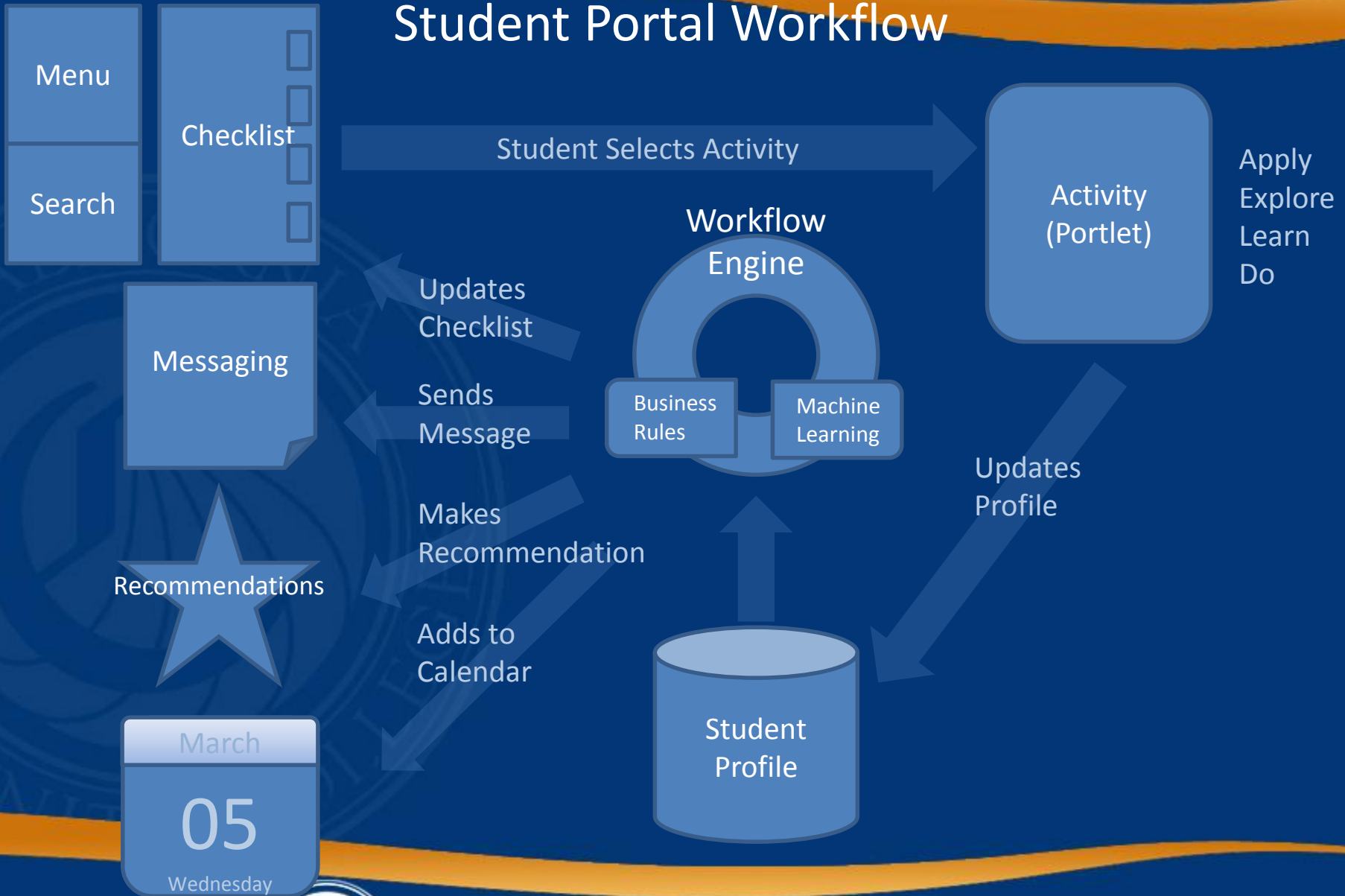
Dream Act

LGBT



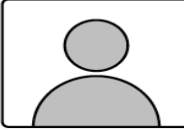
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Student Portal Workflow




Portal- Structured Pathway

Your college name here - or CCC logo
← → ↻ ↗ http://www.urlforsite...



Hi Norberto!

Like



Welcome to EVA - Education Virtual Assistant

Your College ▼

Select process ▼

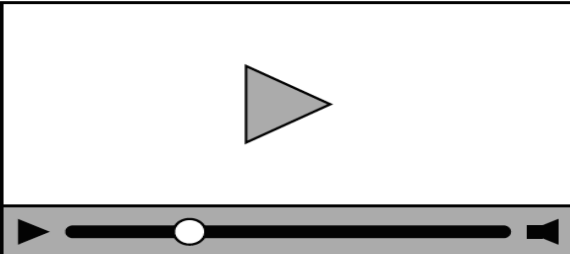
Status indicator

- Explore Careers ✓
- Explore Colleges ✓
- Apply for Admission
- Apply for Financial Aid
- BOG Fee Waiver
- FAFSA
- Option 3

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. ...<read more>

- Order Transcripts
- Plan Your Education
- Veterans Services
- Child Care
- Transportation & Housing

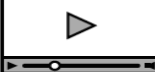
Board of Governors (BOG) Fee Waiver



Updated video from Financial Aid or students explaining what this is

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. ...<read more>

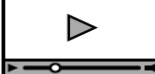
Suggestions



[OIF Veteran Student Stories](#)

by lyricalflowcharts

7,092 views




[Quick Start for New Students](#)

by lucidchart

27,081 views

Alerts ✕



It's been 2 weeks since you applied for admission. Apply for Financial Aid.

Snooze

Fix It

My Smart Calendar - October 2014

| S | M | T | W | Th | F | S |
|----|----|----|----|----|----|----|
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | | | |


Message Center

10:00 AM Oct 3 14 - Join our study group?

12:00 PM Oct 7 14 - Career fair in quad!

3:15 PM Oct 6 14 - Counseling Room 16

CALIFORNIA COMMUNITY COLLEGES



ZOT!PORTAL UNIVERSITY of CALIFORNIA - IRVINE

Home | Portlet Manager | Site Map | WebMail | Help | Logout


Welcome | Academics | Finances | Campus Life | Alumni | Staff Tools | My Stuff | Admin Tools


May 13, 2010 N. Erik Alexander Olsson


Customize | Add Content | Edit Tab | Select Skin | Add tab


My Checklist


<< May >>


- Apply for Housing 
- Parent Info Form
- Verify Address
- Register for SPOP
- Financial Aid Docs
- Submit SIR
- Verify Address
- Zot Start


 WebMail


 EEE

 WebReg


 WebSOC

 Housing

 Financial Aid

 Printable List

Apply for On-Campus Housing after submitting your SIR

 Completed Jan 21, 2010.

Access your housing application through Admissions website. Complete no later than 4:30 PM, May 1, 2009.

<http://www.admissions.uci.edu>

My Housing

+ View your Campus Mailing Address

Housing Account Status: Current
Check ZotAccount Online for details.
Questions? Email shac@uci.edu or call (949) 824-3333.

Online Resources:
[Campus Village Work Order](#)
www.housing.uci.edu

Campus Organizations

Category:

Search:

1 2 3 4 ... 48 49 50 51 (last)

previous next Show 10 per page

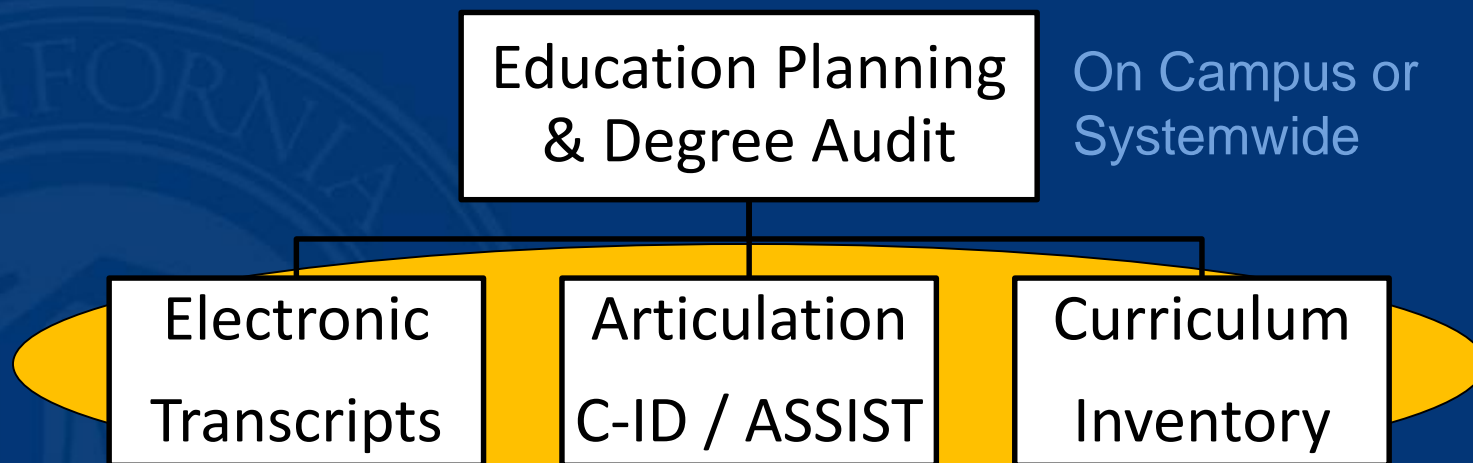
| Organization | Category |
|---------------------------------------|---------------------------|
| 100 Black College Women of UCI | Social / Support |
| A.B.C. (Anteater Book Club) | Recreation |
| Accounting Association | Academic / Honors |
| Acrobatics Everyday | Performance/Entertainment |
| Act for Armenia | Service |
| Active Minds at UCI | Special Interest / Other |
| Afghanistan Development Project (ADP) | International |

Alternate Paths to Portlets

- **Systemwide / College Branded Portal**
 - Student Signs into OpenCCC or College Account
 - Access via Menu, Checklist, Search
- **Existing College Portal**
 - Student Signs into College Account
 - Access systemwide portlets integrated into college's portal
 - Access systemwide portlets from links within colleges portal



Support Education Planning / Degree Audit



Need data to support campus systems or a systemwide Education Planning / Degree Audit offering.



CCCCO Curriculum Inventory

- Requirements gathering with CCCCCO Team
- Problems
 - Does not integrate with Curricunet (copy/paste)
 - Data integrity / validation checking is very weak
- Actions
 - Develop a data dictionary
 - Further requirements gathering
 - **Decide: Revise or Replace**



ASSIST 2.0

- Development continues
 - Web services development is delayed
 - Was to start in August
- while we wait...*
- We are meeting this month with Ellucian (DegreeWorks and Colleague Developers) to define web services.



eTranscript California

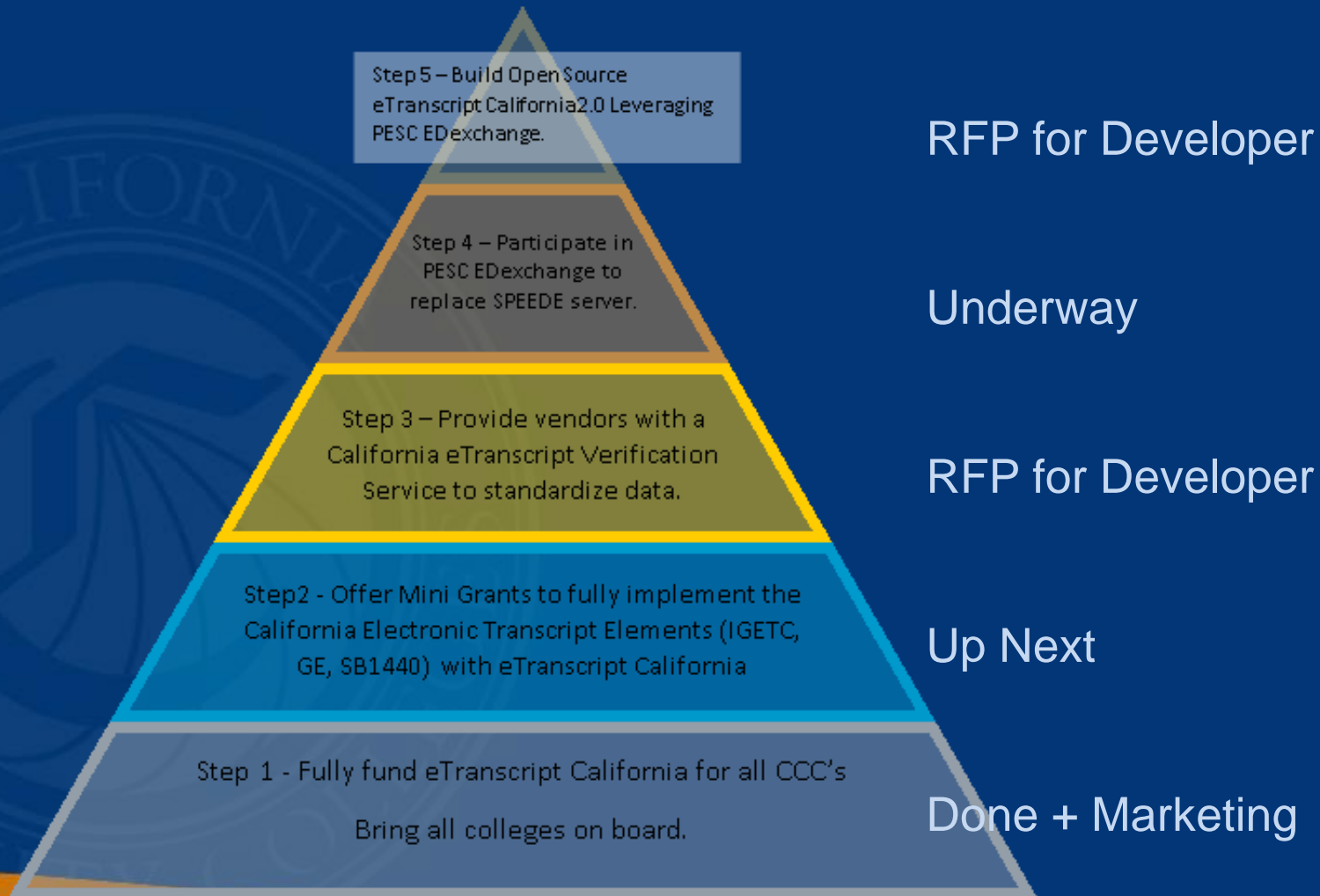
Electronic Transcript Exchange Network

- 88 Institutions Participating
 - 57 California Community Colleges
 - 21 California State Universities
 - 4 University of California (Implementing)
 - 6 Privates (Phoenix, USC, National)
- Implements a California Transcript Standard
 - (IGETC, General Ed, SB1440)
 - Open standard that any transcript vendor can implement



CALIFORNIA COMMUNITY COLLEGES

eTranscript California



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2014 Mini Grant Campaign

- Financial incentives:
 - continued adaptation of eTranscript California across CCC System
 - Fuller Implementation by previous adaptors.
 - \$7,500 Incentive for new solutions adaptors
 - \$5K for GE certification functionality
 - \$5K for Course level IGETC and CSU general education functionality
 - \$5K Associate degree for transfer
- ~~\$22,500 may be available via the mini grant depending upon scenario.~~



2014 Mini Grant Campaign

Mini Grant Campaign details are still being worked out and additional information will be disseminated as it becomes available.

Additional information regarding eTranscript California can be found at:

<http://etranscriptca.org/>



CALIFORNIA COMMUNITY COLLEGES

Integrated Governance

CCC Telecommunications &
Technology Advisory Committee

CCC Education Collaborative

Common
Assessment
Steering Committee

Ed Planning
Steering Committee

Online Education
Steering
Committee

Work Groups
Math, English, ESL,
Multiple Measures

Work Groups
Artic/Curr Inventory
Ed Plan / Degree Audit

Work Groups
Academic Standards,
Consortium, CMS, PD

CCCApply
Steering

eTranscript
Steering

User Experience/Student Services Portal Steering Committee

Professional Development Advisory Committee

Technical Advisory Committee



CALIFORNIA COMMUNITY COLLEGES

Education Planning Tool/Degree Audit System

10 pilot colleges

City College San Francisco

El Camino College

Fullerton College

Mt. San Jacinto College

Santa Rosa Junior College

Crafton Hills College

Fresno City College

Los Medanos College

Santa Barbara City College

Victor Valley College

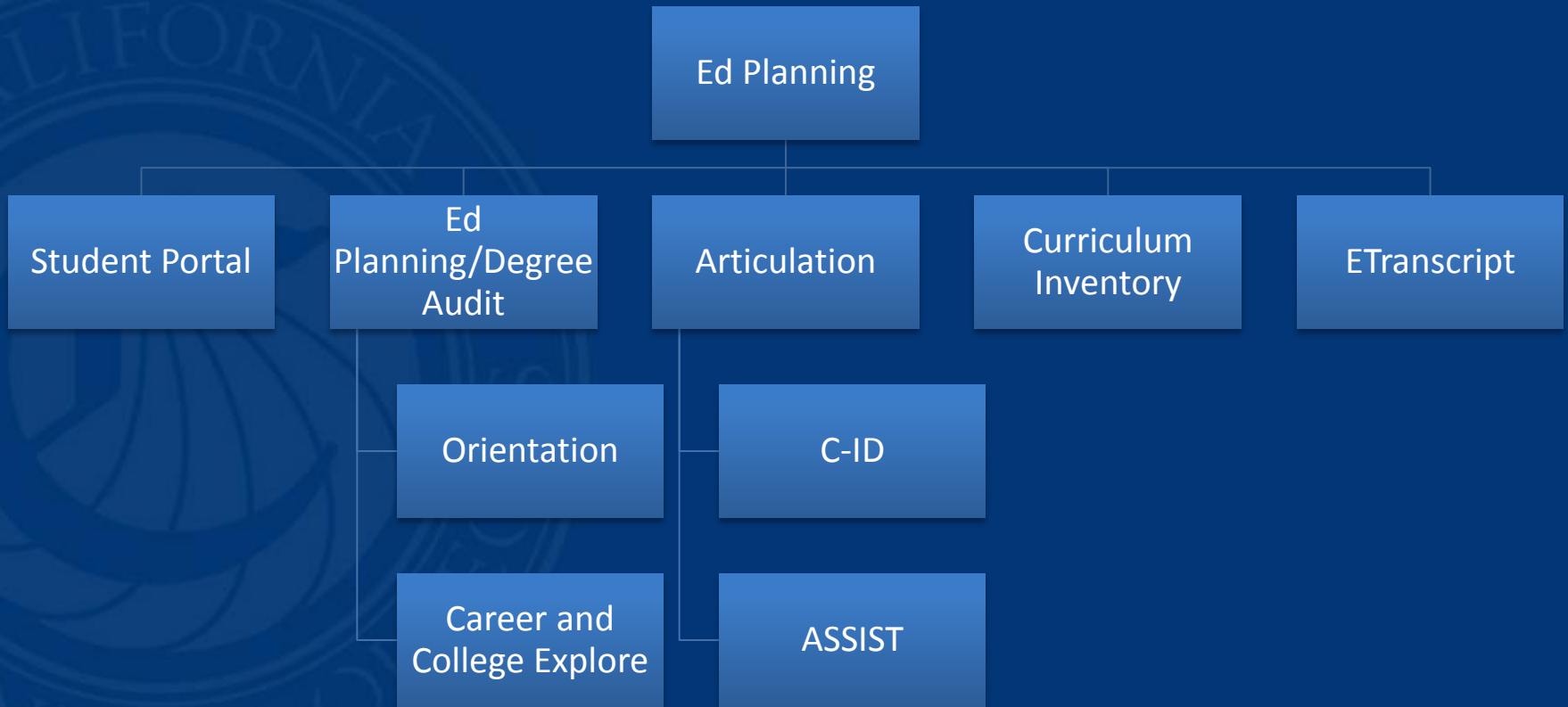
Workgroups formed and meetings being held

- Education Planning
- Counseling
- Degree Audit



CALIFORNIA COMMUNITY COLLEGES

Project Update



Project Resources

- Project staff
 - 3 full time project staff members
 - +3 more coming on-board as scheduled
- 12 active workgroups, > 60 members
 - Steering committees
 - ASCCC and Student Senate representation
 - 10 pilot colleges



Procurement Underway

- Portal Development RFP awarded
 - Onboarding Unicon team
- User Experience/User Interface
 - Onboarding industry subject matter experts
- Education Planning/Degree Audit System
 - Draft RFP with workgroup
- Orientation, Career and College Explore RFPs



Communications

- Promote collaboration and awareness
 - Outreach and Marketing Plan
 - Leverage professional and industry channels
- IdeaScale
 - Public facing, “crowd sourcing” ideas and discussions
- ListServes, Newsletters, Websites



Development

- Over 200 requirements and growing
 - Persona based user stories and use cases
- Portal Release Planning – “Yugo” First
 - Iterative “sprints” based on priority
- C-ID
 - Data Center migration complete
 - Program of Study integration



Development Con't

- eTranscript mini-Grants
 - Underway
 - Onboarding more colleges
 - Establishing networks
- ASSIST 2.0
 - Underway
 - Promote interoperability



Support Services

- Professional Development
 - Design will start in February
 - Leverage our education assets!
- User Support
 - Helpdesk and user support tools
- Performance Indicators
 - Feedback loop supporting tuning and continuous improvement



Release Timeline

| Function | Q3 14-15 Jan - Mar | Q4 14-15 Apr - Jun | Q1 15-16 Jul - Sep | Q2 15-16 Oct - Dec | Q3 15-16 Jan - Mar | Q4 15-16 Apr - Jun |
|------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| EdPlan/DAS | | | | | | |
| RFP | | | | | | |
| Implement | | | | | | |
| Pilot | | | | | | |
| Release | | | | | | |
| Portal | | | | | | |
| Implement | | | | | | |
| Release | | | | | | |



Project Websites

cccEdPlan.org

cccOnlineEd.org

cccAssess.org



CALIFORNIA COMMUNITY COLLEGES

How'd we do?

cccEdPlan.org - Surveys

Password = Region910



Education Planning Initiative

[Home](#) [Goals](#) [Project Plan](#) [Structured Pathways](#) [Governance](#) [About](#) [RFP INTENT TO AWARD](#)

[EPI Documents](#)

[RFP NOTICE](#)

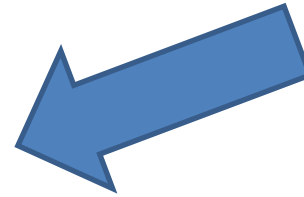
[Contribute Your Ideas](#)

[Surveys](#)

Home [Surveys](#)

The following surveys are intended for event attendees. Surveys expire one week from the date of the event.

- **CACCRAO Regions 7 and 8 Drive-In, Oct. 31, 2014**
 - Take the survey: <https://www.surveymonkey.com/s/EPIREG78>
- **CACCRAO Regions 9 and 10 Drive-In, Nov. 7, 2014:**
 - Take the survey: <https://www.surveymonkey.com/s/EPIREG910>
- **Academic Senate for CCC Fall Plenary, Nov. 13, 2014:**
 - Take the survey: <https://www.surveymonkey.com/s/EPIFALLPLENARY>
- **Student Senate for CCC Fall 2014 General Assembly, Session 1, Nov. 14, 2014:**
 - Take the survey: <https://www.surveymonkey.com/s/CAIOEI>
- **Student Senate for CCC Fall 2014 General Assembly, Session 2, Nov. 15, 2014:**
 - Take the survey: <https://www.surveymonkey.com/s/EPIGenAssembly>



California Community Colleges Chancellors Office



CALIFORNIA COMMUNITY COLLEGES

A New Online Application for Admission

Intuitive and streamlined student experience

On demand helpdesk and community support

Enhanced security and privacy

Advanced reporting and administration

Significant cost savings for colleges

The **NEW** Online Gateway to the
California Community Colleges

 **CCC**Apply

Benefits of the New CCCApply

- User-friendly, intuitive interface
- Streamlined application process
- Superior Support Services
- Eliminates duplicate accounts
- Systemwide Student Identity
- Security
- Significant cost-savings for colleges

- Introduction
- Enrollment Information ✓
- Account/Mailing Information ✓
- Personal Information ✓
- Education 🍌

Citizenship/Military ➔

- Residency
- Needs & Interests ✓
- Supplemental Questions ✓
- Consent
- Review Application
- Submission

Tab Based Navigation

Intuitive page tabs and completion indicators make it easy to navigate the application.

Spanish / English Help

-- Select Gender --

Esta información se utilizará únicamente para propósitos de reportes requeridos por el estado o por el gobierno federal. Es opcional y voluntaria y no se usará para fines discriminatorios.

Lightning Fast School Finder

Progressive search technology vastly improves finding the right school and reduces hand entry.

Enter the name or city of your high school or homeschool organization. Then make a selection from the list.

Kennedy

- 1 Kennedy High Richmond
- Robert F. Kennedy High Delano
- John F. Kennedy High Fremont
- John F. Kennedy High Granada Hills
- John F. Kennedy High La Palma
- John F. Kennedy High Norco
- John F. Kennedy High Sacramento
- Kennedy Continuation Granada Hills
- Robert F. Kennedy Medical Center Hawthorne
- Kennedy/Lamberson School Jacumba
- Kennedy's Private School Redding
- Kennedy Sn Fernando Cmty Adult Granada Hills

[My school is not in this list](#)

Streamlined Conditional Questioning

Students only see the questions they have to answer.

Citizenship/Military Cambiar A Español

Citizenship
Citizenship Status -- Select Status --

Citizenship/Military Cambiar A Español

Citizenship
Citizenship Status Student Visa (F-1 or M-1)

If you are not a U.S. citizen, please enter the following:

Visa Type -- Select Visa --

Month Day Year
Visa/Alien Registration Issue Date -- Select -- -- Select --

Month Day Year
Visa/Alien Registration Expiration Date -- Select -- -- Select --

Check here if no expiration date

U.S. Military/Dependent of Military

U.S. Military status as of 07/31/2011
-- Select Status --

Save Continue



Laying a Foundation – Superior Support

Helpdesk and On-Demand Call Center

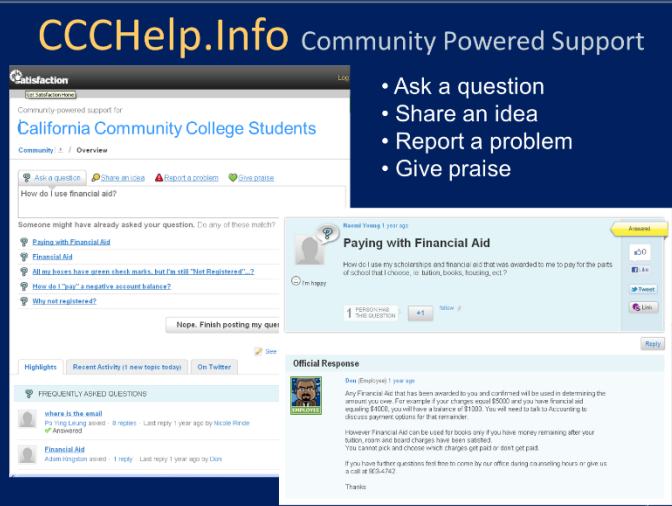
30-Second Call Response Time
95% Student Satisfaction Rating

Community-Based Student Support **CCCHelp.Info**

—Reduces calls to the college. A self-service community knowledge base that addresses common questions in areas such as Admissions, Financial aid, Transfer, etc. reduces phone calls to A&R and other college departments.

—Promotes dialogue about problems

—Facilitates continuous
Improvement.



CCCHelp.Info Community Powered Support

- Ask a question
- Share an idea
- Report a problem
- Give praise

Community Powered Support for California Community College Students

Community: 2 / Overview

Ask a question Share an idea Report a problem Give praise

How do I use financial aid?

Someone might have already asked your question. Do any of these match?

- Paying with Financial Aid
- Financial Aid
- All my books have green check marks, but I'm still "Not Registered"?
- How do I pay a negative account balance?
- Why not register?

Hope. Finish posting my question

Highlights Recent Activity (1 new topic today) On Twitter See

FREQUENTLY ASKED QUESTIONS

- where is the email to helpdesk? 9 replies Last reply 1 year ago by Nicole Hulse
- Financial Aid 1 reply Last reply 1 year ago by Dora

Paying with Financial Aid

How do I use the scholarship and financial aid that was awarded to me to pay for the parts of school that I choose, i.e. tuition, books, housing, etc.?

1 answered this question

Official Response

Dora (Employee) 1 year ago

Any Financial Aid that has been awarded to you and confirmed will be used in determining the amount you owe. For example if your charges total \$5000 and you have financial aid totaling \$5000, you will have a balance of \$1000. You will need to talk to Accounting to discuss payment options for that remainder.

However Financial Aid can be used for books any if you have money remaining after your tuition, room and board charges have been satisfied.

You cannot pick and choose which charges get paid or don't get paid.

If you have further questions feel free to come by our office during counselling hours or give us a call at 925-4742.

Thanks





| College ID | CCC ID | Term | Last Name | First Name | Submit Date | eMail Address | Street 1 | Street 2 |
|------------|---------|---------|-----------|-------------|--------------------------|------------------------------------|-------------------------------|----------|
| 231 | AAA0371 | 1136 | Rogers | James | May 23, 2013 1:00:01 PM | rogersj3@arc.losrios.edu | 4700 College Oak Dr | |
| 345 | AAA0014 | | | | Feb 29, 2012 3:55:02 PM | | 4321 Test Drive | |
| 231 | AAA0371 | 1139 | Rogers | James | May 23, 2013 1:13:20 PM | rogersj3@arc.losrios.edu | 4700 College Oak Dr | |
| 311 | AAA0001 | | Neff | Parker | Jun 21, 2012 10:24:13 AM | pneff@unicon.net | 2261 W. Harrison St | |
| 111 | AAA0285 | 11111 | Cumming | Joe | Apr 22, 2013 3:06:38 PM | mccunete@cccnext.net | 12679 Merritt Homing Rd | |
| 881 | AAA0275 | 201350 | Pearson | Judy | Jun 19, 2013 12:54:41 PM | kuldrake@scglocal.net | 6526 N San Pablo Ave | |
| 261 | AAA0001 | | Neff | Parker | Jun 21, 2012 10:24:13 AM | pneff@unicon.net | 2261 W. Harrison St | |
| 411 | AAA0097 | 41111 | Osenbaugh | Jena | Jul 9, 2012 10:30:52 PM | jena.schubert@acs-inc.com | 506 Charlana Ave | |
| 231 | AAA0003 | | | | Feb 29, 2012 3:55:02 PM | | | |
| 711 | AAA0110 | 71111 | Burrell | Anajay | Jul 9, 2012 10:32:03 PM | Jeepers_Treepers@comeatmebro.com | 101 BIG OL HOUSE ACROSS DA ST | |
| 621 | AAA0057 | | test | | May 2, 2012 12:14:16 PM | test123@unicon.net | 123 Test Dr | |
| 911 | AAA0102 | | Helm | Katarina | Jul 9, 2012 10:30:52 PM | katarina.helm@acs-inc.com | 3805 Adidas Ave | |
| 911 | AAA0106 | 91111 | Martinez | French | Jul 9, 2012 10:34:50 PM | adrian.evers@acs-inc.com | 401 34th Streer | |
| 911 | AAA0100 | | King | Jay | Jul 9, 2012 10:35:29 PM | jeff.king@scglocal.net | 10000 W. Alameda | |
| 231 | AAA0419 | 1139 | Smith | Frank | Jun 19, 2013 3:37:53 PM | frank@f.net | 12679 Merritt Homing Rd | |
| 261 | AAA0227 | | Whitney | | Feb 12, 2013 9:34:51 AM | active2030_redwoodempire@yahoo.com | 1501 Mendocino Ave. | |
| 111 | AAA0005 | FA 2013 | Struthers | Sally | Apr 26, 2013 9:44:10 AM | mccunete@cccnext.net | 11 AAA Streeter | |
| 111 | AAA0005 | 11112 | Struthers | Sally | Apr 26, 2013 10:01:13 AM | mccunete@cccnext.net | 11 AAA Streeter | |
| 881 | AAA0464 | 201350 | Woods | Mary | Jun 24, 2013 3:17:58 PM | rsanceda@riohondo.edu | 3600 Workman Mill Rd | |
| 881 | AAA0465 | 201350 | Mouse | Mighty | Jun 24, 2013 3:31:28 PM | rsanceda@riohondo.edu | 3600 Workman Mill Rd | |
| 311 | AAA0022 | | Goldson | Dashon | Mar 6, 2012 9:41:41 AM | | 32 Hithard Ave | |
| 231 | AAA0385 | 1139 | rogers | christopher | May 28, 2013 1:43:10 PM | rogersj3@arc.losrios.edu | 4308 leafmont way | |
| 871 | AAA0305 | 2013SU | Truong | Huey | Jun 17, 2013 5:33:52 PM | ht25387@sac.edu | 2110 N Poplar St | |

Easy to Use Business Intelligence
 Drag & Drop Ad-Hoc Reporting
 Schedule Report Jobs
 Table, Graph, and Cross Tab Reports
 Dashboards



Security

| Enhanced Privacy and Security | |
|-------------------------------|--|
| Federated Identity | Staff uses their own college account to authenticate into CCCApply. In this way if staff leaves, access to CCCApply is shut down with their college account deactivation. This eliminates forgotten accounts that create FERPA issues. |
| Encryption of Data at Rest | Student Personally Identifiable Information (PII) is stored in a hardened data center with 24/7 threat monitoring and security audit. Sensitive data such as SSN's is encrypted at rest. |
| Encrypted Data Transport | Only secure web services that incorporate financial industry level security are used to send and receive sensitive student data. |
| Enhanced Security Questions | Well crafted security questions for each OpenCCC account increases the chances that students can recover their account if they have forgotten their password. |
| Security for Public Computers | Account timeouts now help protect users that forget to sign out. In addition a PIN question will be used to re-verify users before sensitive activities such as printing an application. |
| Digital Signatures | Each submitted application is digitally signed with public key encryption ensuring data integrity and attribution to one student. |

Full time **Information Security Officer**

Significant Cost Savings to Colleges

No annual subscription

- Standard Application for Admission
- BOG Fee Waiver
- International Application
- Hosting and Support

- Xap charges **\$20,000+ per year** for above
- (10+ year old technology)



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Chancellor's Office

[IT Project](#)

[Standard Application](#)

[BOG Application](#)

[Features & Benefits](#)

[Webinars & Presentations](#)

[Contact](#)

[File Repository](#)

Login Form

Username

Password

Remember Me

CCCApply



CCCApply, the statewide online application center for California Community Colleges, combines individual college identity and processing with systemwide consistency, compliance, and support.

The suite of application forms at CCCApply.org—a common Standard Application, a Spanish Application, an International Application, and a BOG Fee Waiver Application—streamlines the application process for students and colleges alike.

Since its introduction in the fall of 2001, CCCApply has become the choice of more than 100 of the California Community Colleges. Colleges using CCCApply typically receive 80% to 100% of their applications online.



A project of the California Community Colleges Chancellor's Office

Who's Online

We have 7 guests online

Open CCCApply ListServ

Name

E-mail



CCCApply Steering Committee

- 13 Districts
 - Admissions & Records
 - Information Technology
 - Research



CALIFORNIA COMMUNITY COLLEGES

Intergrate OpenCCCApply into a New Systemwide Portal

- Student apply's from the colleges website
 - Creates an OpenCCC Account
 - Enters the systemwide portal
 - See's a checklist
 - Explore Careers
 - **Apply for admission**
 - ...
 - ..



Portal Requirements

- Ability to scale
- Affordable (at scale)
- Accessible
- Mobile
- Standards Based





- Focused on Higher Education
- Community Based Open Source (Apereo Foundation)
- Hundreds of Community Deployments
- Basis for Ellucian's Luminis Portal *
- Pearson's Course Compass (uPortal) – Proven scalability up to at least 8 million users. Largest known Blackboard deployment
- Accessible (WCAG-2.0 AA compliant)
- For Mobile - uMobile App & Responsive Design
- Standards Based – JSR 168 / 286



CALIFORNIA COMMUNITY COLLEGES

10 You are signed in as Amy Administrator Sign Out

uPortal

Enter search terms

Admin Tools Development Testing

CUSTOMIZE

Tip #6: Some portlets have configurable options (click on the gear icon in their header)

Portal Administration

Options

Portal Administration Tools

Portal Entity Administration

- Manage Users
- Manage portlets
- Manage groups
- Manage permissions
- Manage DLM Fragments
- Manage Tenants

Portal Administration

- Manage Cache instances
- Toggle JS/CSS Aggregation

Announcements Admin

Options

[Add a new Topic](#)

| Topics | Active, Scheduled, Pending | Subscription Method | Actions |
|------------------|----------------------------|---------------------|---------|
| Academic Notices | (1, 0, 0) | Pushed, optional | |
| Campus Services | (2, 0, 0) | Pushed, optional | |
| EMERGENCY | (0, 0, 0) | | |

Emergency Alert Admin Options

Emergency Alert Portlet Administration

10 You are signed in as Amy Administrator Sign Out

uPortal

Menu

Enter search terms

Portal Administration

Options

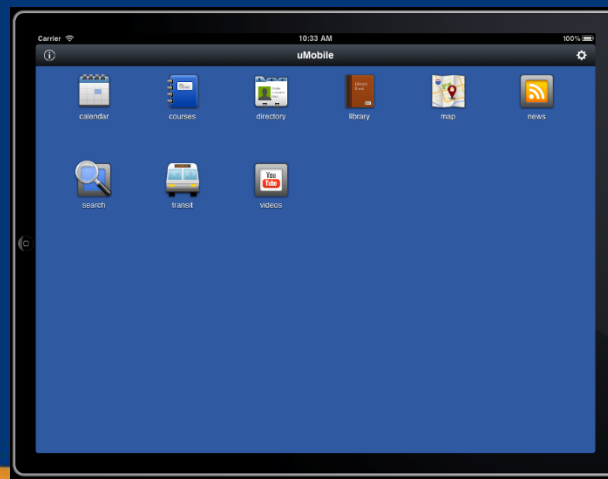
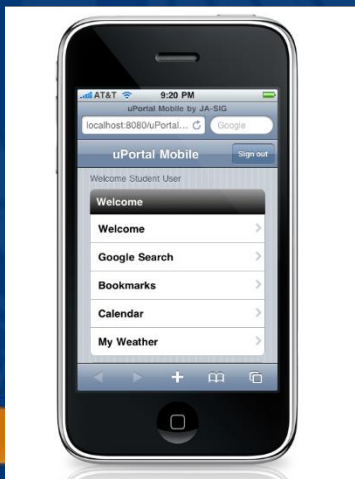
Portal Administration Tools

Portal Entity Administration

- Manage Users
- Manage portlets
- Manage groups
- Manage permissions
- Manage DLM Fragments
- Manage Tenants

Portal Administration

- Manage Cache instances
- Toggle JS/CSS Aggregation
- Audit DLM Fragments



Portal – Messaging Students

Apply for Admission

Order Transcripts

Education Planning

Orientation

Financial Aid

Time Management

Transportation

Child Care

Test Anxiety

Substance Abuse

Food Assistance

Academic

counseling/advising

Basic skills (reading,
writing, math)

CalWorks

Career planning

Counseling - personal

DSPS - Disabled

Student Programs
and Services

EOPS - Extended

Opportunity

Programs and

Services

ESL - English as a

Second Language

Health services

Housing information

Employment

assistance

Online classes

Re-entry program

(after 5 years out)

Scholarship

information

Student government

Testing, assessment

Transfer information

Tutoring services

Veteran's services

Athletics

Foster Youth

TANF, SSI, or General

Assistance

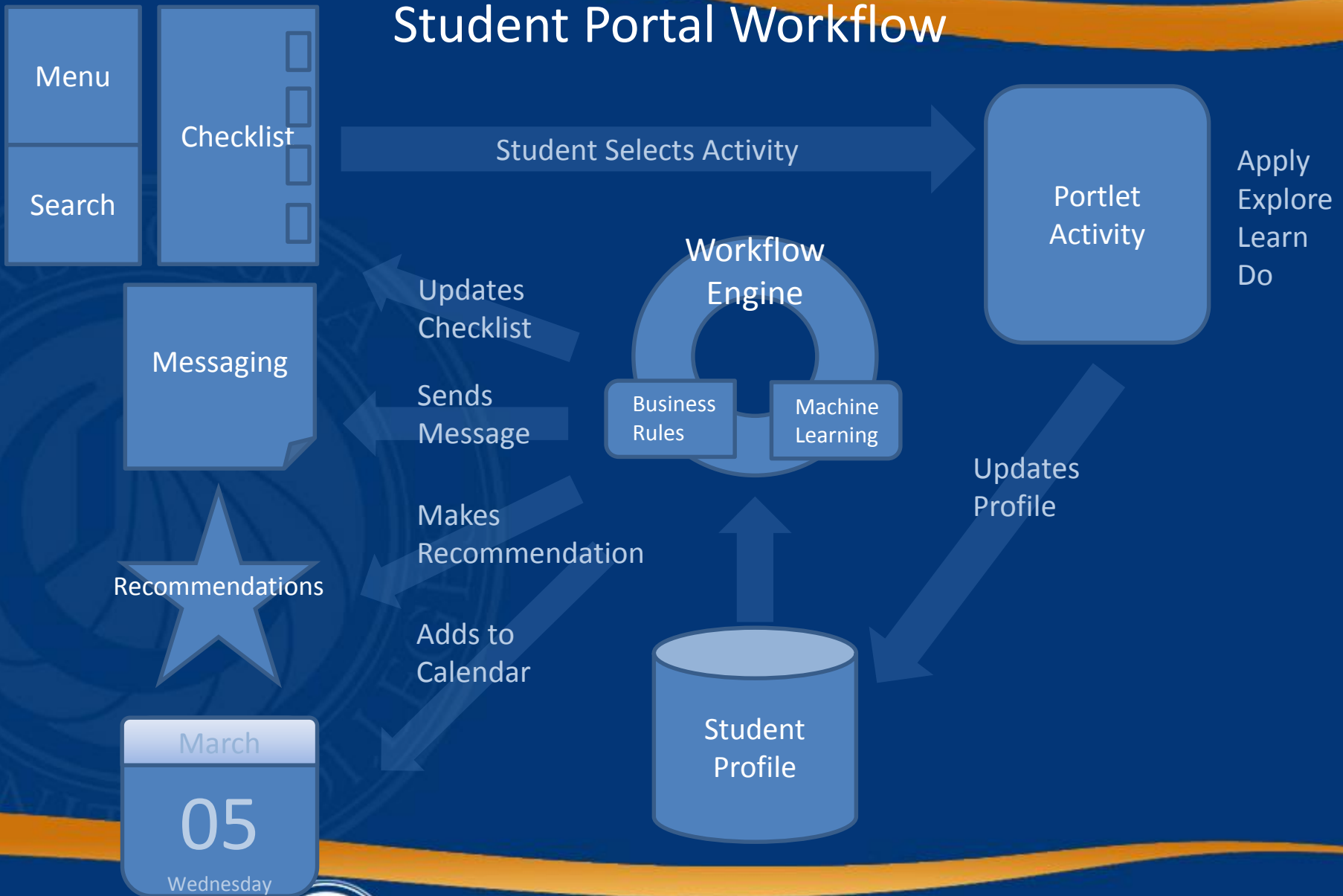
Dream Act

LGBT



CALIFORNIA COMMUNITY COLLEGES

Student Portal Workflow



OpenCCCApply Roadmap

- Nov-Dec-Jan
 - Steering Committee Approved Change Requests
 - Standard Application, BOG, School Maintenance
- Feb-Mar-Apr
 - International Application Launch
 - Additional Steering Committee Change Requests
 - Kern County driven changes
- May-Jun-July
 - Migration to uPortal 4.1
 - Support for Student Portal



Other CCCTC Applications Roadmap

- Nov-Dec-Jan
 - C-ID stability improvements
- Feb-Mar-Apr
 - Updated CVC with support for SB1440 courses
 - Pilot version of PESC Common Directory Service
- May-Jun-July
 - Beta of replacement C-ID implementation
 - CVC Portlet





Road Map

Master Contract with XAP ends June 2015.

CCCApply Steering Committee & CCCCCO requests that colleges migrate by March 2015.



a project of the
California Community Colleges
Chancellor's Office

Contact Us

News & Resources: www.cccapplyproject.org

Application Site: <http://home.cccapply.org>

Patty Donohue, Project Mgr
donohuepa@cccnex.net

Tim Calhoon, Exec. Director
calhoonti@cccnex.net

David Shippen, Director
shippenda@cccnex.net

