

**Sunday, May 3, 2009**

2:00 p.m. – 6:00 p.m.	<b>Registration</b>	Regency Ballroom Hall
4:30 p.m. – 5:30 p.m.	<b>Welcome Reception/ Sherri Hancock, CACCRAO President</b> Greet old friends and meet new ones at this event hosted by the CACCRAO President.	Regency Ballroom
5:30 p.m. – 7:00 p.m.	<b>CSSO Presentation/Lynn Neault, Vice Chancellor, Student Services, San Diego Community College District</b> Lynn Neault will bring us up to date on projects of the Chief Student Services Officers and how they are working to resolve Title 5 and other regulatory issues which impact us all.	Regency Ballroom

**Monday, May 4, 2009**

7:30 a.m. – 8:30 a.m.	<b>Continental Breakfast</b>	Regency Ballroom
8:30 a.m. – 10:00 a.m.	<b>General Session - A&amp;R – Myth versus Reality/Peter Fong, Vice President, Student Services, San Diego Miramar College</b> The VP of Student Services at San Diego Miramar College, previously Dean of Admissions at Fullerton and Cerritos Colleges, will entertain us with a discussion of how A&R is typically misunderstood and how we can make a difference on our campuses. A guest panel of A&R experts will share their experiences.	Regency Ballroom
10:00 a.m. – 10:30 a.m.	<b>Break</b>	Regency Ballroom
10:30 a.m. – 12:00 p.m.	<b>Workshops</b>	
	<b>Vendor Presentations</b> Our Vendors will give us a quick rundown of their services. See what they can do for you!	Regency Ballroom
	<b>CACCRAO vs PACRAO vs AACRAO/Joy Chambers, past CACCRAO President &amp; Director of Admissions &amp; Records, Cuesta College with Betty Huff, AACRAO President Elect &amp; Assist Vice Chancellor for Enrollment Services, UC Santa Barbara</b> CACCRAO as an organization is unique in that it is specific to Community Colleges. Find out how other states and regions function and how we compare. Brainstorm as a group for ideas as to how CACCRAO can best participate in other organizations and with our four-year partner colleges.	Garden Ballroom
12:00 p.m.- 1:30 p.m.	<b>First Timers Recognition Luncheon/Sherri Hancock</b> Join all your CACCRAO colleagues for lunch and to welcome our CACCRAO first timers.	Charlie’s Patio
1:30 p.m. – 3:00 p.m.	<b>Workshops</b>	
	<b>SLO’s/Dottie Cordell, Health Services, San Diego City College</b> Still struggling with those SLO’s or perhaps ready to fine tune yours? Ms. Cordell has a passion for SLO’s and will share with you what is happening in San Diego.	Garden Ballroom
	<b>Statewide Career Pathways/Panel Discussion</b> <b>Stephanie Murguia, Dean of Admissions &amp; Records, Cerritos College, Jasmine Ruys, Director, Admissions &amp; Records, College of the Canyons and John Loera, Dean, Admissions &amp; Records, College of the Desert</b> A panel of coordinators will give an overview of SCP progress whereby colleges articulate coursework with	Regency Ballroom

	local high schools to grant college credit. Different interpretations of Title 5 regulations, effective practices for maintaining databases and granting of credit will be discussed.	
3:00 p.m. - 3:30 p.m.	<b>Break</b>	
3:30 p.m. - 5:00 p.m.	<b>Workshops</b>	
	<b>Boots to Books/Troops to College/Catherine Mooney, Director of Admissions &amp; Records, San Joaquin Delta College &amp; Judith Heinrichs, Registrar, Citrus College</b> Your colleagues will discuss their successful programs targeting Veterans on their campuses. Learn how to provide the best services possible.	Regency Ballroom
	<b>Minors on Campus/Gilbert Hermosillo Dean of Admissions, Assessment &amp; Student Aid – Mr. Hermosillo</b> will discuss multiple issues that impact how colleges deal with minors on a college campus including the reporting responsibility for suspected abuse.	Garden Ballroom
6:30 p.m. - 9:00 p.m.	<b>Dinner – Fiesta Party! Ole!</b>	Tiki Pavilion

**Tuesday, May 5, 2009**

7:30 a.m. – 8:30 a.m.	<b>Continental Breakfast</b>	
8:30 a.m. – 10:00 a.m.	<b>Workshops</b>	
	<b>Developing Director Training for CACCRAO/Sherri Hancock, Dean, Enrollment Services, Skyline College &amp; CACCRAO President</b> How do A&R Directors and Registrars receive training? It is time to develop a statewide training plan for our field. Ms. Hancock will facilitate a brainstorming and planning session to develop training for new and continuing directors. If you're new, join us to tell us what you need to know. If you're an expert, share your secrets for getting the job done.	Regency Ballroom
	<b>Disciplinary Issues/Dick Robertson, VP Student Services &amp; Alketa Wojcik, Associate Dean, MiraCosta College</b> Dr. Robertson and Ms. Wojcik will discuss how student services personnel are dealing with complicated and sensitive disciplinary issues. The A&R role in these issues may be quite involved, or just on the periphery. Whether you are dealing with the students directly, or simply involved in the documentation and student records process, this workshop will be of interest to all.	Garden Ballroom
10:00 a.m. – 10:30 a.m.	<b>Break</b>	
10:30 a.m. – 12:00 p.m.	<b>Workshops</b>	
	<b>Attendance Accounting Update/Elias Regalado, Specialist, CCCSO</b> Mr. Regalado will provide us with information on the new internet based 320. He will discuss upcoming changes in accounting including the recent "TBA" advisory and potential changes, tutoring issues and new investigations, compliance issues and what to expect from auditors.	Regency Ballroom
	<b>My Academic Plan and Geek Report: Getting Things Done/Jim Gaston, Associate Director, Information Technology, South Orange County Community College District</b> This two for one workshop will give you an overview of the online educational planning tool developed at South Orange CCD and provide you with the latest and greatest information on using technology to keep organized and stay on track.	Garden Ballroom

	<b>CCCTran/Tim Calhoon, Director</b> The statewide CCCTran project is now a reality, but few of us are using it. Find out how to maximize your efforts in this program that was designed specifically for your needs.	Crescent
12:00 p.m. - 1:30 p.m.	<b>Lunch</b>	
1:30 p.m. - 3:00 p.m.	<b>General Session - Foster Youth Success Initiative/Jaymie Gonzaga, CC Counselor &amp; Tracy Fried, FYSI</b> The statewide Foster Youth Success Initiative sponsored by the Chancellor's Office is hard at work to facilitate the transition of foster youth into higher education programs. Learn how colleges across the state are overcoming challenges and developing programs to reach this unique population.	Regency Ballroom
3:00 p.m. - 3:30 p.m.	<b>Break</b>	
3:30 p.m. - 5:00 p.m.	<b>Workshops</b>	
	<b>Chair Yoga/Alexis Kramer, Associate Faculty, MiraCosta College (one hour only)</b> Stress – what's that? All of us need to pay attention to our own health and welfare. Learn a way to incorporate yoga into your daily routine – right in your own office chair. Ms. Kramer, will take you through a chair yoga session, giving you new skills you can use back in the work place to help you feel energized and de-stressed.	Crescent
	<b>Reaching &amp; Teaching the IPOD Generation/Jim Gaston, Associate Director, Information Technology, South Orange County Community College District</b> As technology and youth culture change over time, colleges must frequently adapt to student communication preferences. Mr. Gaston will enlighten us on the use of technology to reach out to the newest generation.	Garden Ballroom
	<b>Getting the Job Done – Panel Discussion/Sue Vaughn, Director, Enrollment Services, Bakersfield College</b> How are your colleagues communicating with students? Which processes have been automated? Are there new technologies or new ways of thinking about getting the job done? What are you imaging and how? Learn from your peers and discover the best practices for managing the workload in Admissions and Records.	Regency Ballroom
Evening	<b>On Your Own</b>	

**Wednesday, May 6, 2009**

8:00 a.m. - 9:30 a.m.	<b>Breakfast Meeting Annual Report/CACCRAO Executive Board</b> Business meeting. Topics include membership, budget, election of officers.	Regency Ballroom
9:30 a.m. - 11:00 a.m.	<b>General Session - Chancellors Office Update/Linda Michalowski, Vice Chancellor, Student Services, California Community College System Office</b> Ms. Michalowski will give us an update on student services issues from a statewide and legislative perspective. Find out what's new at the Chancellor's Office and what we can expect from Sacramento.	Regency Ballroom